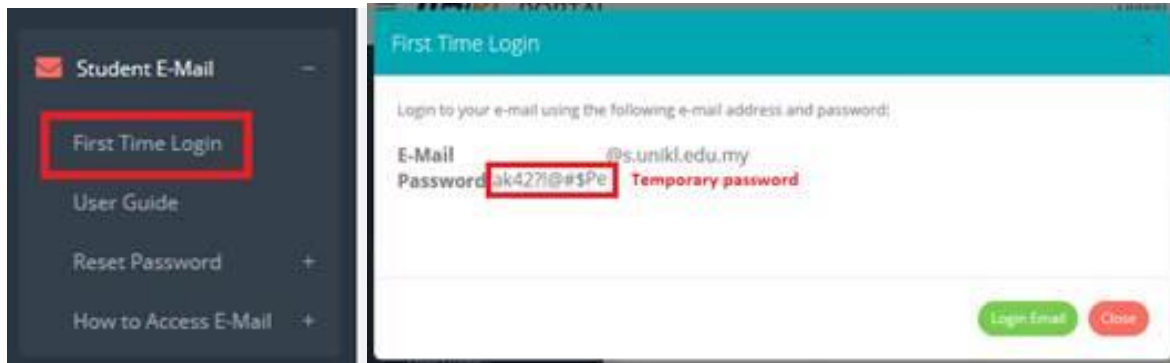






What is my username and password?

If you have **never logged in to your e-mail** on browser:

1. Please retrieve your Office 365 e-mail and temporary password in UniKL Student Portal



2. Open <http://portal.microsoftonline.com> for first time login using temporary password **OR** click 
 3. Enter your e-mail and temporary password.
 4. You'll be prompted to change your password. Enter new password and click 
- Use the **new password** to login UniKL Link.

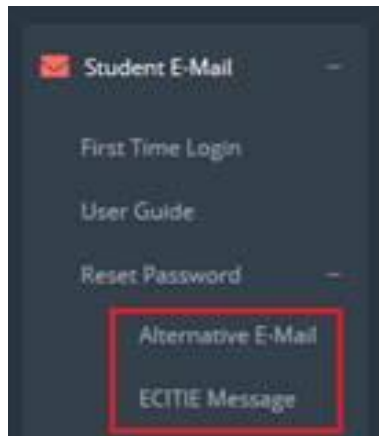




SUPPORT DOCUMENT V1.0

If you have logged in to your e-mail on browser previously:

You can reset your e-mail password and receive the new temporary password either through your alternative e-mail (Personal e-mail) or ECITIE message.



I still can't login UniKL Link after following the steps above:

Send an e-mail to helpdesk@unikl.edu.my for help. Please specify your **name**, **student ID**, and mention that you have followed the steps in the Guideline.